



إمضاء  
emdha

# emdha Information Technology (Trust Service Provider) Saudi Arabia

November 27, 2023



# Introduction

## emdha Information Technology (Trust Service Provider)

- Formed in 2019, 100% Subsidiary of BTC Networks
- Provider of Digital Signature Certificates, Trust Services & Process Automations
- Certified by WebTrust for Certification Authorities (WT4CA)
- IMS Certified in FIVE ISO Standards
- Listed in the National Cybersecurity Authority (NCA) portal as a Registered Service Provider
- Members of :



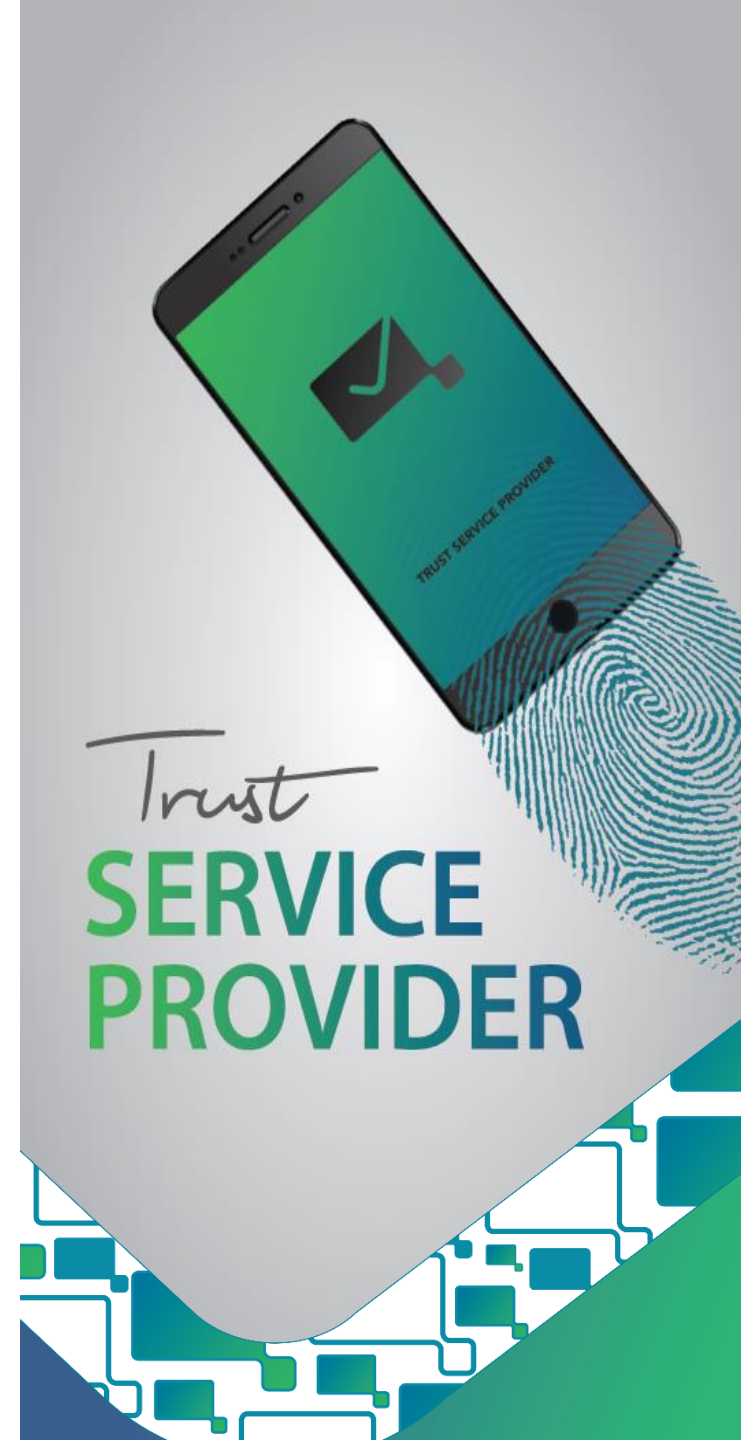
Principal Member



Associate Member



Executive Member





**1<sup>st</sup> Certification Authority (CA) in KSA to be Licensed By**



هيئة الاتصالات والفضاء والتقنية  
Communications, Space &  
Technology Commission



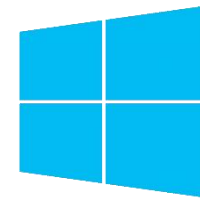
**1<sup>st</sup> CA in KSA to be Recognized By**



**1<sup>st</sup> CA in KSA to receive the WebTrust Seal**



**Trusted By global root stores**



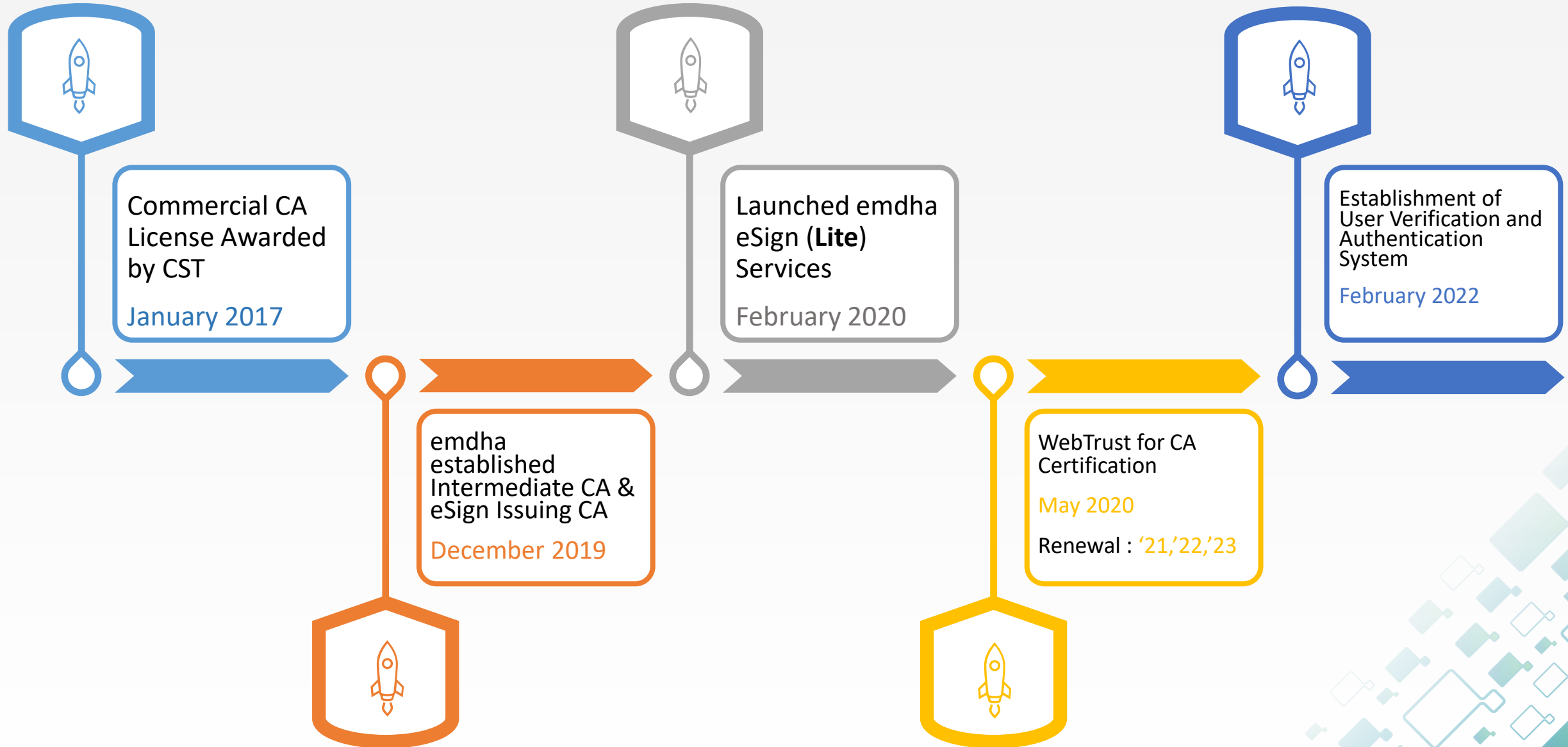
**Compliant to KSA e-Transaction Law, Article#14** (Digitally signature shall be equal to a handwritten signature, having the same legal effects)

# About BTC Networks

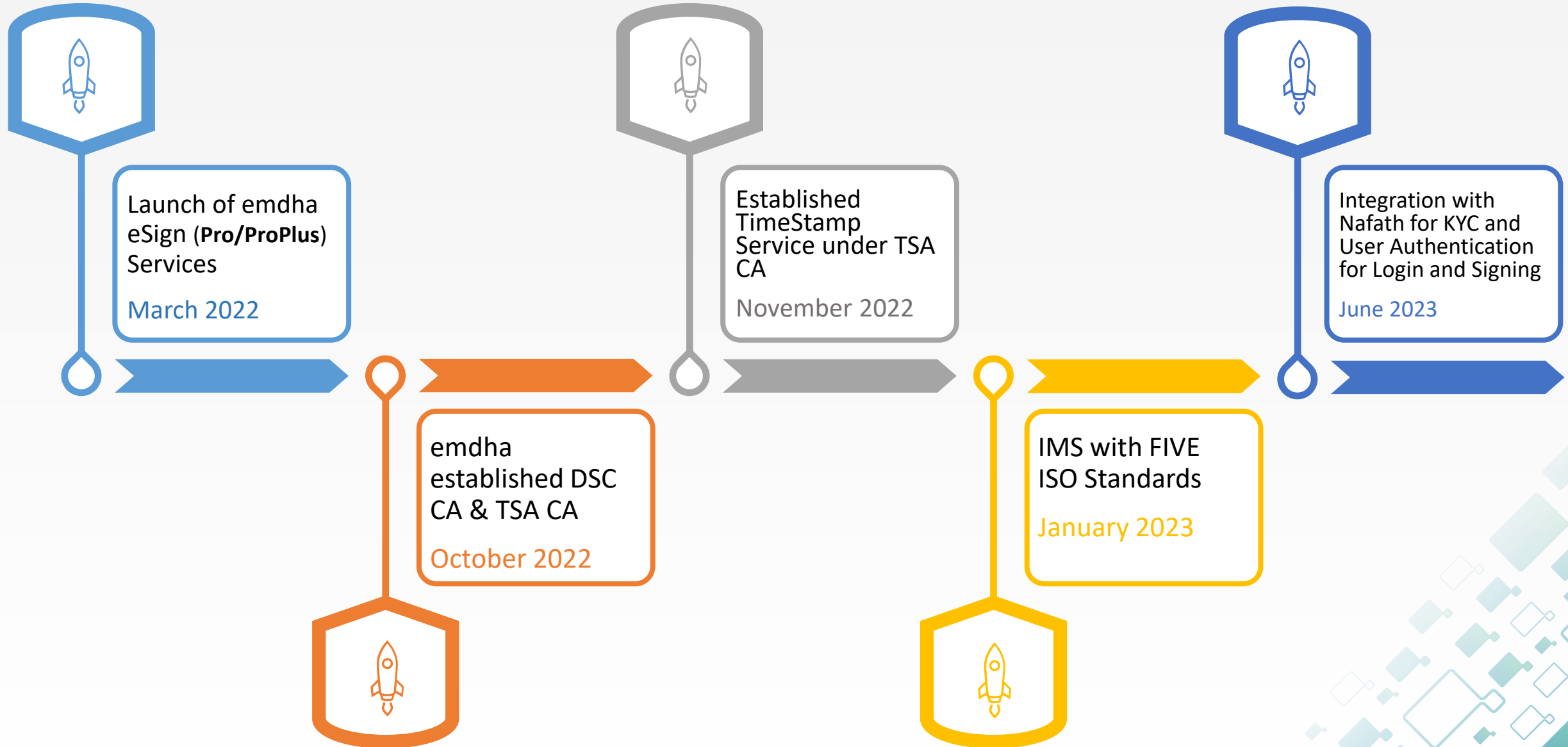
- Formed in 1976, 100% Saudi Ownership with focus on ICT and System Integration
- Highest Partnership Relationship with more than 100+ technology vendors
- Annual Revenues : > 1 Billion SAR (USD 267 Million)
- Licensed Operators for : VSAT, NOC, SOC, Cloud Services
- More than 1200 employees
- ISO 9001 & 31000 Certified



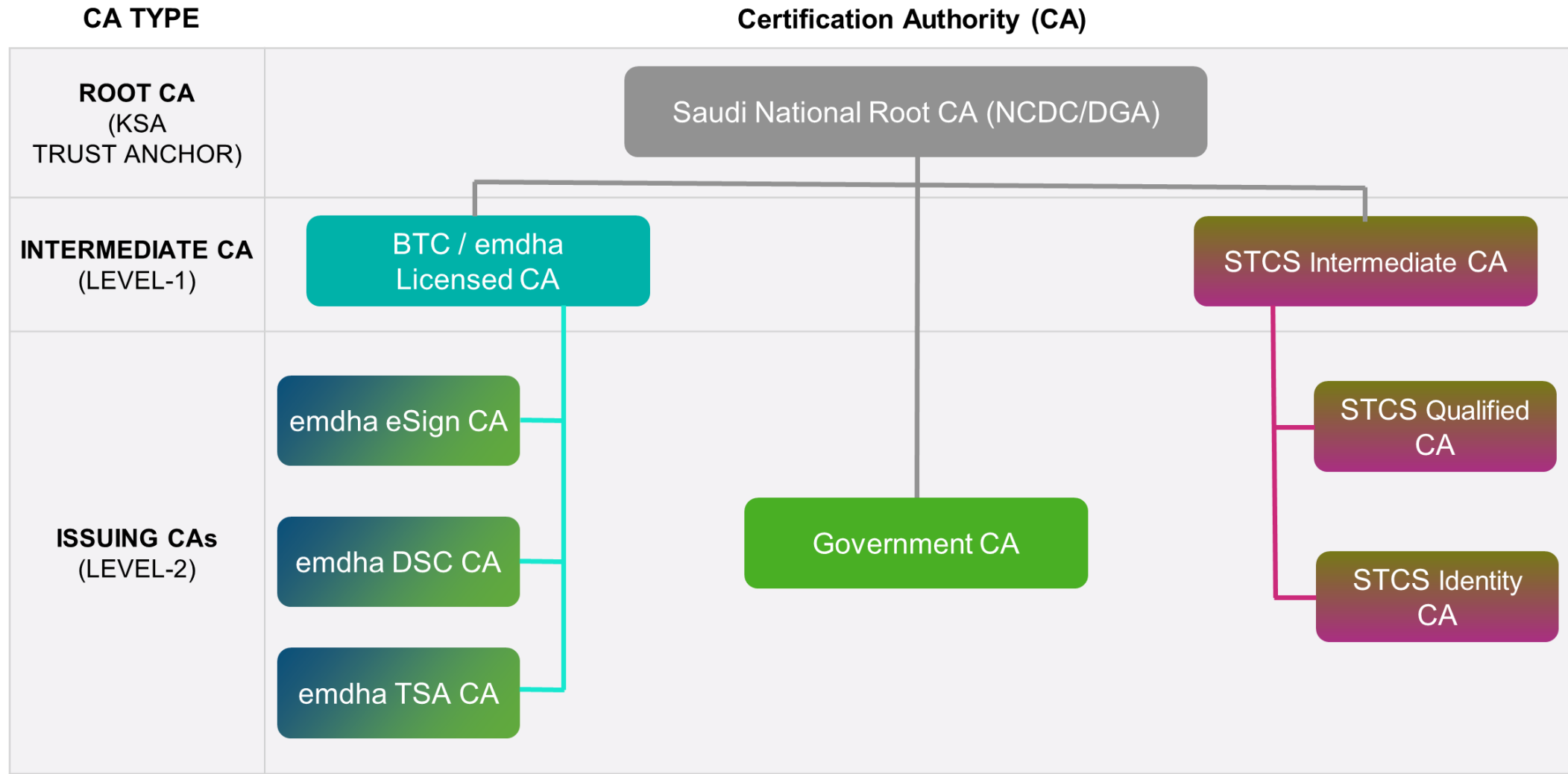
# Timeline – Establishment of emdha

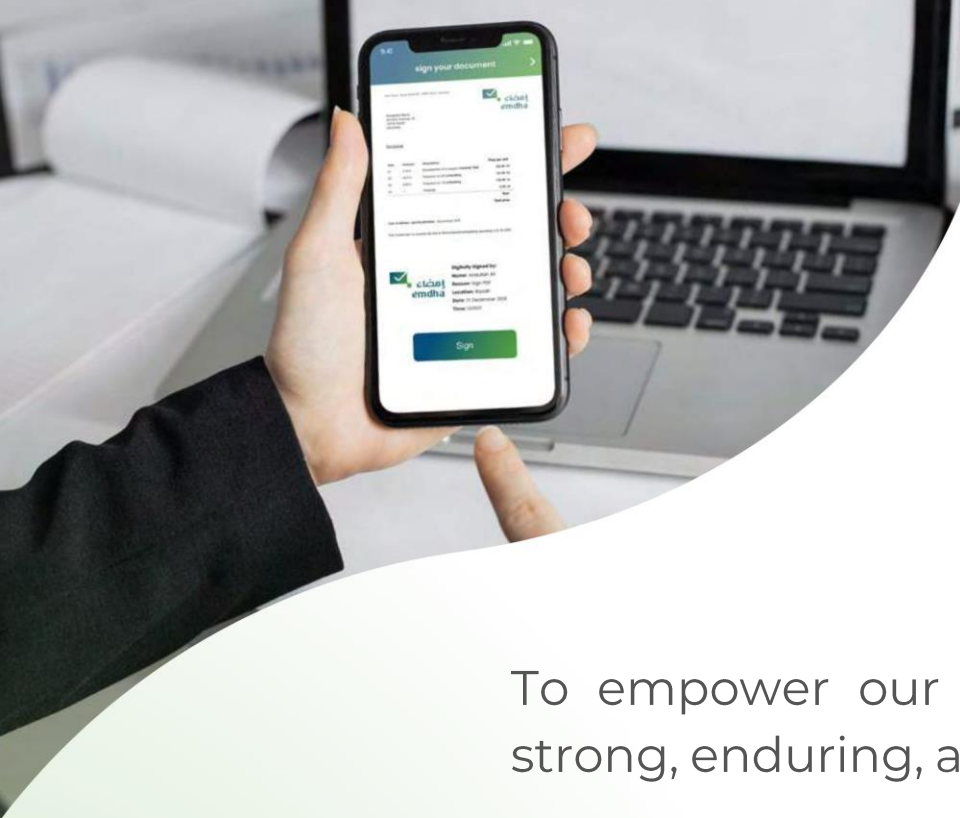


# Timeline – Establishment of emdha – 2/2



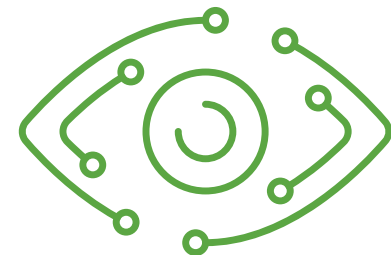
# PKI Hierarchy in KSA





## Vision

To empower our clients digitally by being a dependable, strong, enduring, and well-known in digital trust services.



## Mission

To offer a complete, secure, and reliable paperless solution that augments our clients' applications to ease their digital transition journey.



# ISO/IEC 27001:2013

**bsi.** 

## Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that: **emsha Information Technology (A subsidiary of BTC Networks) AlMousa Center, Tower 3 6th Floor, Suite 366 Olaya, Riyadh 11431 Kingdom of Saudi Arabia**

Holds Certificate No: **IS 779209**  
and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

Information Security Management System for the Digital Trust Services for Individuals and Organizations at emsha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia. This is with reference to Statement of Applicability v1.0 dated 24/09/2022.

For and on behalf of BSI:   
**Theuns Kotze, Managing Director Assurance - IMETA**

Original Registration Date: 2023-01-05 Effective Date: 2023-01-05  
Latest Revision Date: 2023-01-05 Expiry Date: 2025-10-30  
Page: 1 of 1

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# ISO/IEC 27701:2019

**bsi.** 

## Certificate of Registration

Privacy Information Management System - ISO/IEC 27701:2019

This is to certify that: **emsha Information Technology (A subsidiary of BTC Networks) AlMousa Center, Tower 3 6th Floor, Suite 366 Olaya, Riyadh 11431 Kingdom of Saudi Arabia**

Holds Certificate No: **PM 779214**  
and operates a Privacy Information Management System which complies with the requirements of ISO/IEC 27701:2019 for the following scope:

Personal Information Management System (PIMS) for the Digital Trust Services for Individuals and Organizations at emsha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia. This is with reference to PIMS Statement of Applicability v1.0 dated 01/11/2022.

For and on behalf of BSI:   
**Theuns Kotze, Managing Director Assurance - IMETA**

Original Registration Date: 2023-01-05 Effective Date: 2023-01-05  
Latest Revision Date: 2023-01-05 Expiry Date: 2026-01-04  
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# ISO Certificates

## ISO/IEC 9001:2015

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## Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that: **emsha Information Technology (A subsidiary of BTC Networks) AlMousa Center, Tower 3 6th Floor, Suite 366 Olaya, Riyadh 11431 Kingdom of Saudi Arabia**

Holds Certificate No: **FS 779211**  
and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Quality Management System for the Digital Trust Services for Individuals and Organizations at emsha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia.

For and on behalf of BSI:   
**Theuns Kotze, Managing Director Assurance - IMETA**

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# ISO/IEC 22301:2019

**bsi.** 

## Certificate of Registration

BUSINESS CONTINUITY MANAGEMENT SYSTEM - ISO 22301:2019


This is to certify that: **emsha Information Technology (A subsidiary of BTC Networks) AlMousa Center, Tower 3 6th Floor, Suite 366 Olaya, Riyadh 11431 Kingdom of Saudi Arabia**

Holds Certificate No: **BCMS 779212**  
and operates a Business Continuity Management System which complies with the requirements of ISO 22301:2019 for the following scope:

Business Continuity Management System for the Digital Trust Services for Individuals and Organizations at emsha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia.

For and on behalf of BSI:   
**Theuns Kotze, Managing Director Assurance - IMETA**


Original Registration Date: 2023-01-05 Effective Date: 2023-01-05  
Latest Revision Date: 2023-01-05 Expiry Date: 2026-01-04  
Page: 1 of 1



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# ISO/IEC 20000-1:2018

**bsi.** 


## Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018


This is to certify that: **emsha Information Technology (A subsidiary of BTC Networks) AlMousa Center, Tower 3 6th Floor, Suite 366 Olaya, Riyadh 11431 Kingdom of Saudi Arabia**

Holds Certificate No: **ITMS 779208**  
and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Digital Trust Services for Individuals and Organizations at emsha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia. This is with reference to Service Catalogue v1.0 dated 14 Nov 2021.

For and on behalf of BSI:   
**Theuns Kotze, Managing Director Assurance - IMETA**

Original Registration Date: 2023-01-19 Effective Date: 2023-01-19  
Latest Revision Date: 2023-01-19 Expiry Date: 2026-01-18  
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# emdha Lite

Allows you to sign with Individual Capacity from any internet-connected device

**Short-lived certificates** using Multi-Factor Authentication for each transaction to guarantee security

**Data integrity and security** for signed contents

**Multiple User Signatures** in One Document

**Bulk Signing** of up to 10 PDFs in ONE signing transaction

**Easy access** to the Organization Portal for administrative purposes



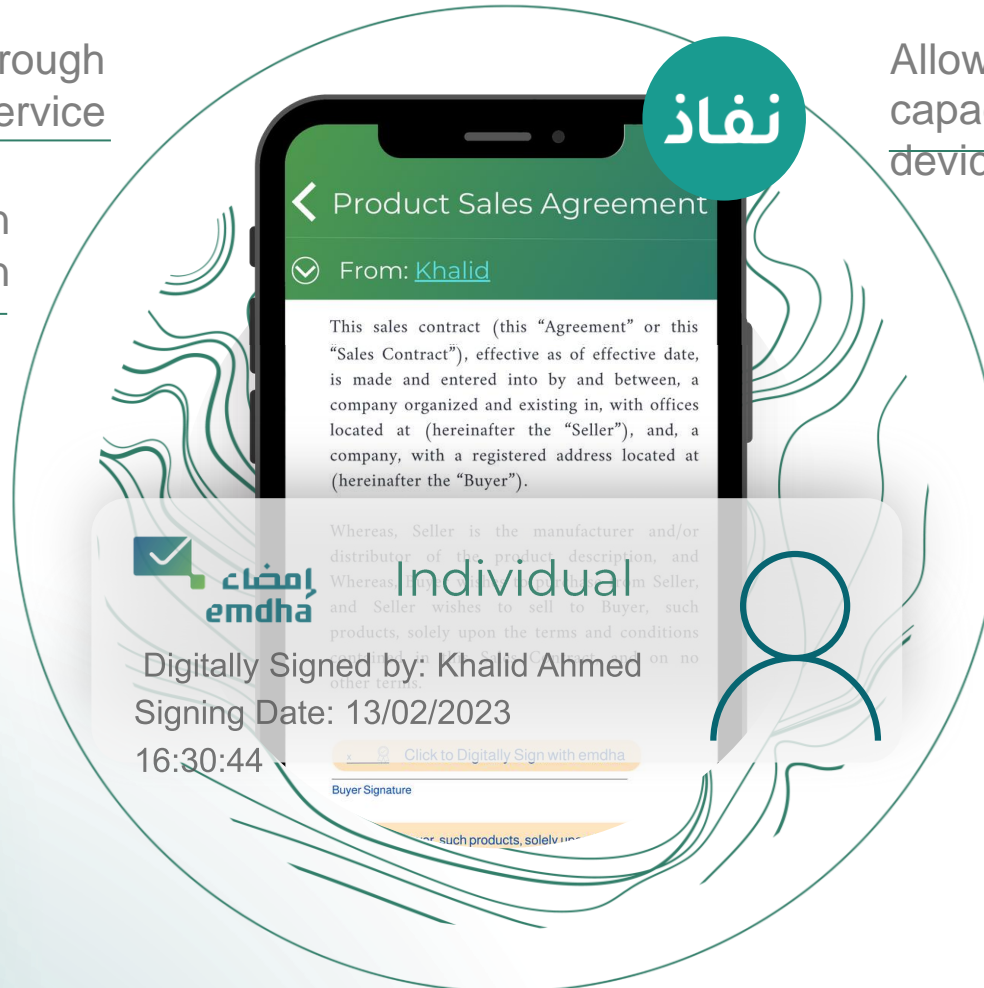
# emdha Pro

Data authentication through  
NAFATH Service

Bulk Signing of up to 10 PDFs in  
ONE Signing transaction

Digitally Sign and manage your  
documents through emdha eSign  
application

Short-lived certificates using  
Multi-Factor Authentication for each  
transaction to guarantee security



Allows you to sign with individual  
capacity from any internet-connected  
device

Data integrity and security for  
signed contents

Easy access to the Organization  
Portal for administrative  
purposes

Multiple User Signatures  
in One Document

# emdha ProPLUS

Allows you to sign with various capacities like Individual User, Organization User, Authorized Signatory, and Digital Stamp from any internet-connected device

Data authentication through NAFATH Service

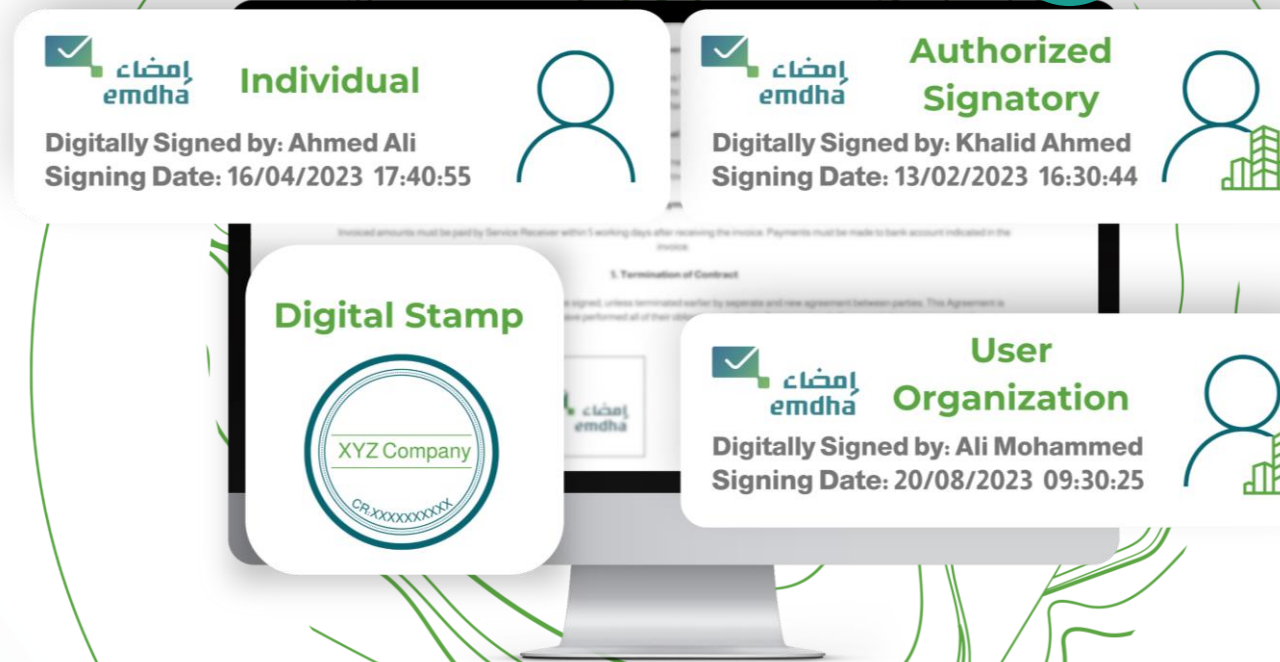
Bulk Signing of up to 10 PDFs in ONE Signing transaction  
Short-lived certificates using Multi-Factor Authentication for each transaction to guarantee security

Digitally Sign and manage your documents through emdha eSign application

Easy access to the Organization Portal for administrative purposes

Signature QR Code and Customizable signature appearance

نفاذ



# emdha eSign mobile app (Authenticated through NAFATH )

emdha eSign Application allows you to digitally sign all your documents at your fingertips with 100% legal validity



## Easy Enrolment Process

Easy single-page enrollment process and secure quick authentication through NAFATH service



## Sign with Multiple Capacities

Such as Natural Person (Individual), Authorized Signatory of an Organization, Organization User (common signer), and Organization Digital Stamp



## Upload Any Document or Image

Upload any PDF Document or simply capture a photograph of the documents you want to sign and sign the file digitally



## Easily Sign On the Go!

Sign from anywhere, any time, and with any device



## User-Friendly Dashboard

Allows you to view your recent eSign transactions and pending signatures requests and navigate between them easily



## Legally Valid Digital Signatures

emdha digital signature services comply with CST, DGA, WebTrust for CA, and the Saudi Electronic Transactions Law. Digitally signed documents through emdha shall be treated as admissible evidence in the court of law

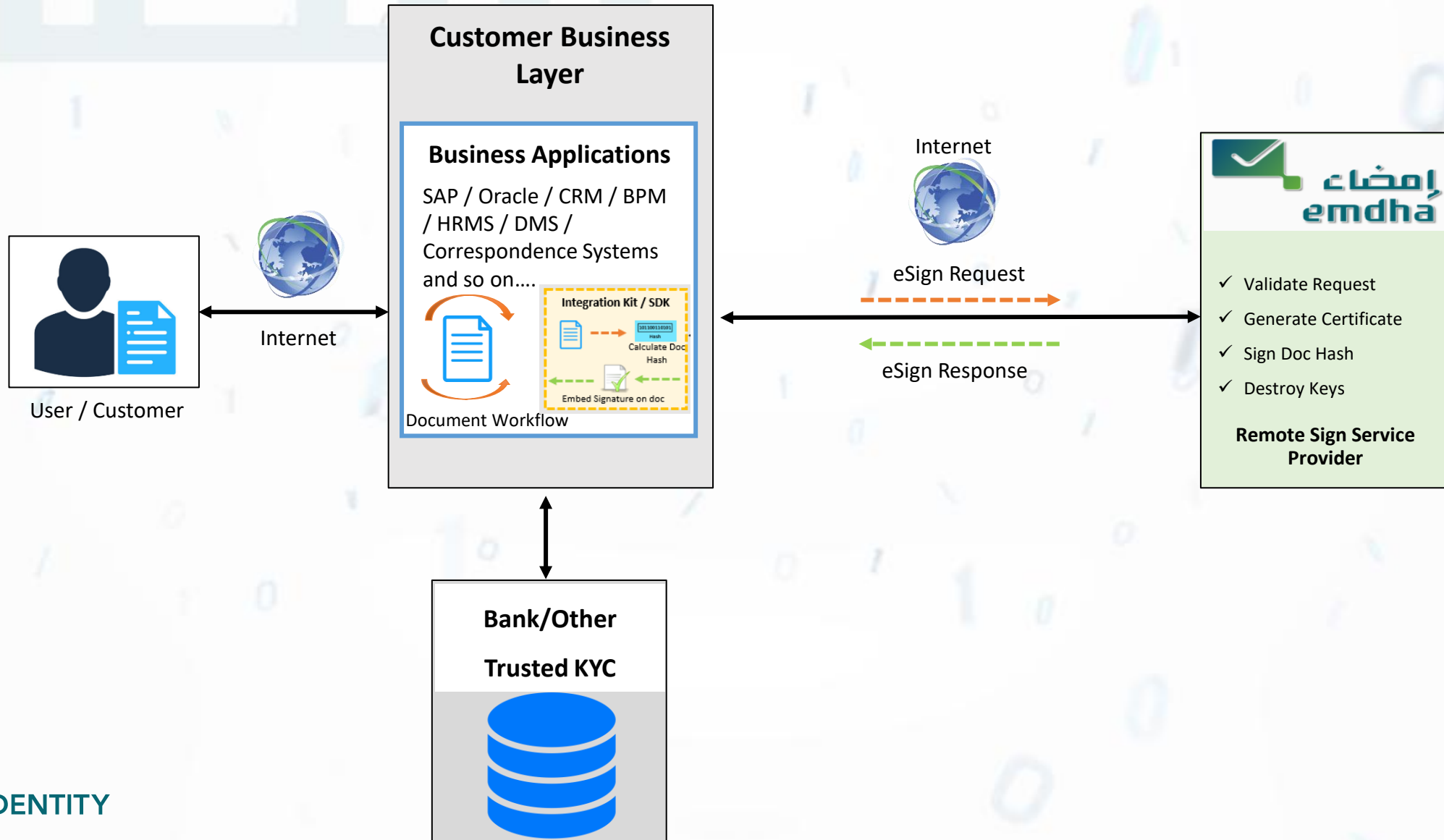


Download App now



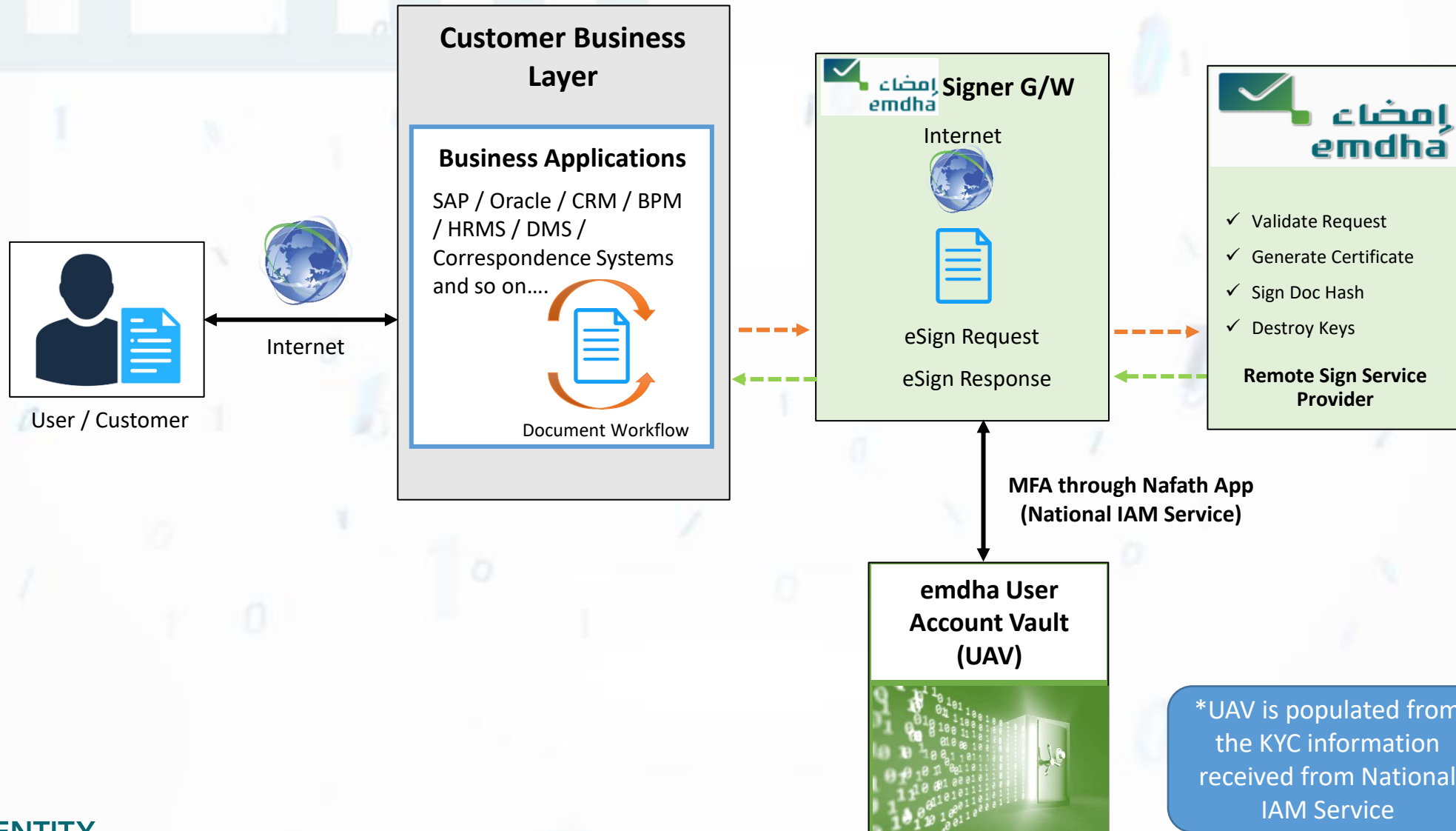
# Signing Flow (Lite)

Signer's Authentication using a trusted source



# Signing Flow (Pro/ProPlus)

Signer's Authentication using a trusted source



\*UAV is populated from the KYC information received from National IAM Service

# Authentication with Nafath (Pro/ProPlus)

Signer's Authentication using a trusted source

Documents to be signed from EMDHA  
English العربية  
هيئة الحكومة الرقمية  
Digital Government Authority

Document Name: Testing Nafath App for Authentication.pdf

Configuration and Settings

Signature Settings

User Authentication

Type  
 Individual  Organization

Organization  
emdha information technology (نية المعلومات)

Choose a Signer Role Type to eSign Document(s)  
Organization User

Assurance  
 Medium  High

National / Iqama ID  
[Redacted]

By clicking on AUTHENTICATE, you agree to use your information to electronically sign documents.

Cancel AUTHENTICATE

Documents to be signed from EMDHA  
English العربية  
هيئة الحكومة الرقمية  
Digital Government Authority

Document Name: Testing Nafath App for Authentication.pdf

Configuration and Settings

Signature Settings

User Authentication

Type  
 Individual  Organization

Organization  
emdha information technology (نية المعلومات)

Choose a Signer Role Type to eSign Document(s)  
Organization User

Assurance  
 Medium  High

43

Waiting For your Action

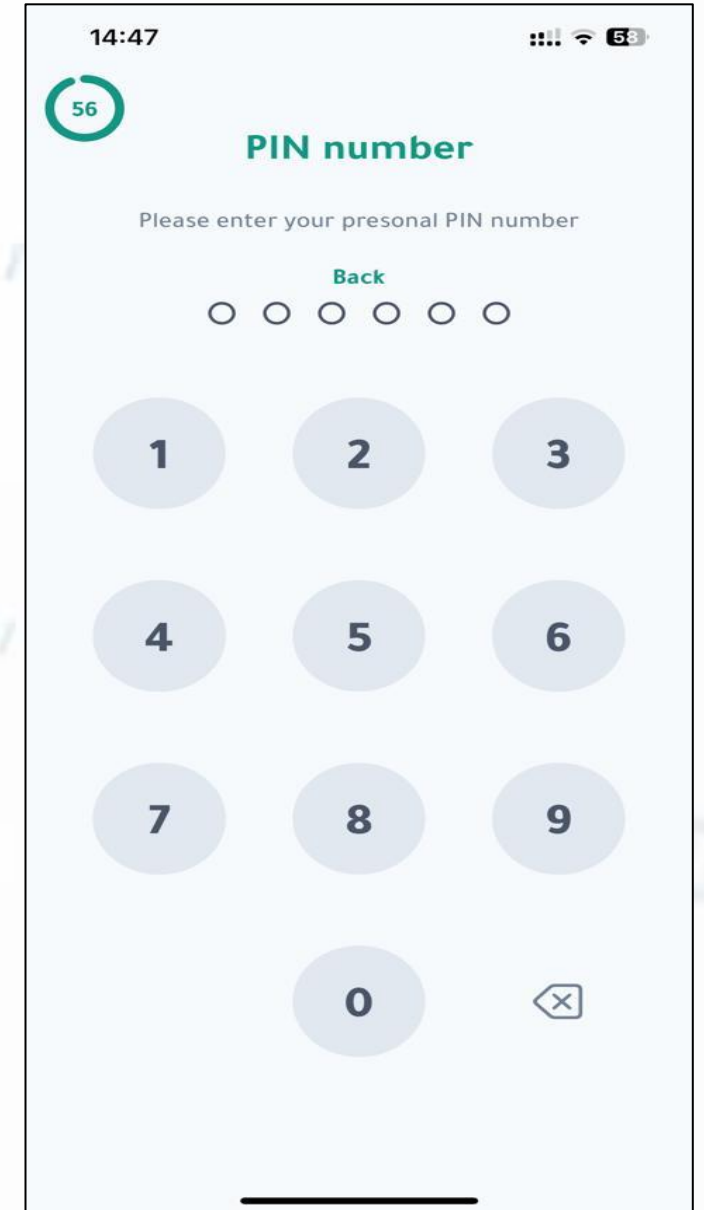
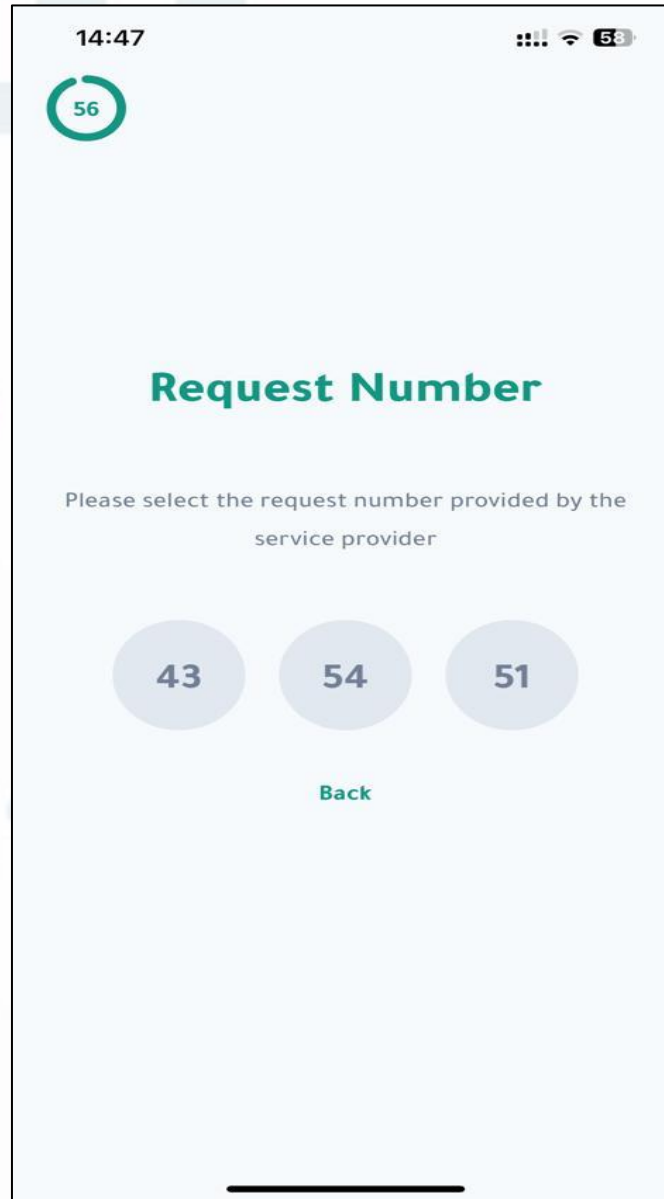
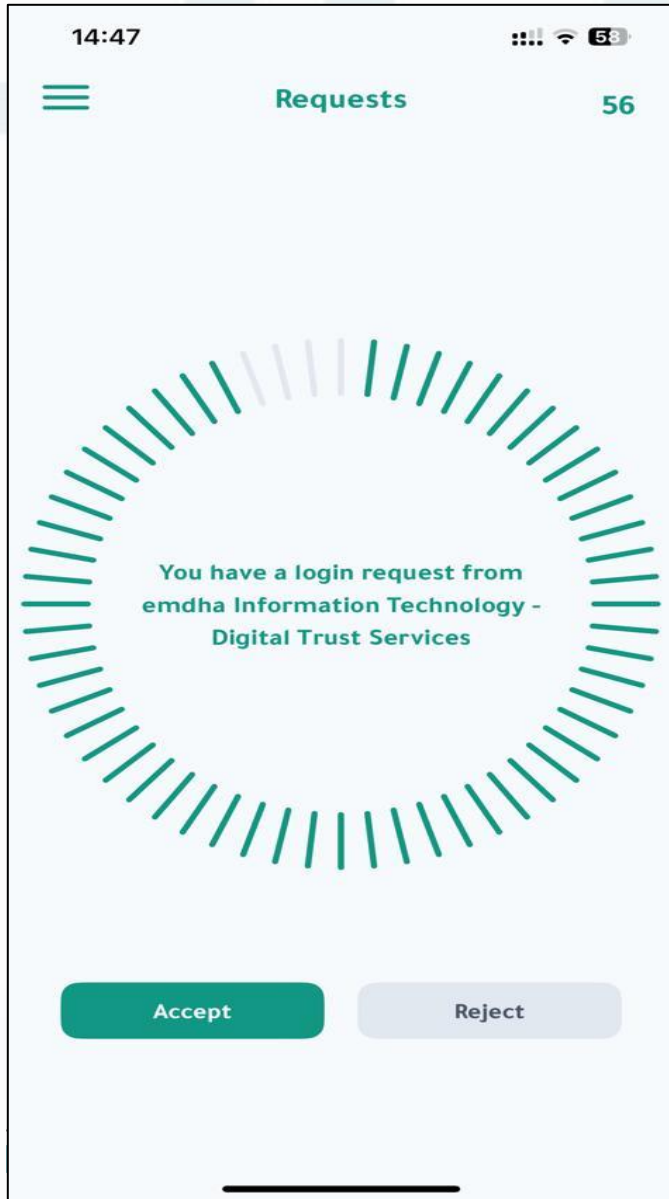
Please open the NAFATH Mobile App and approve the request by selecting the above number, to verify your National / Iqama ID

Cancel



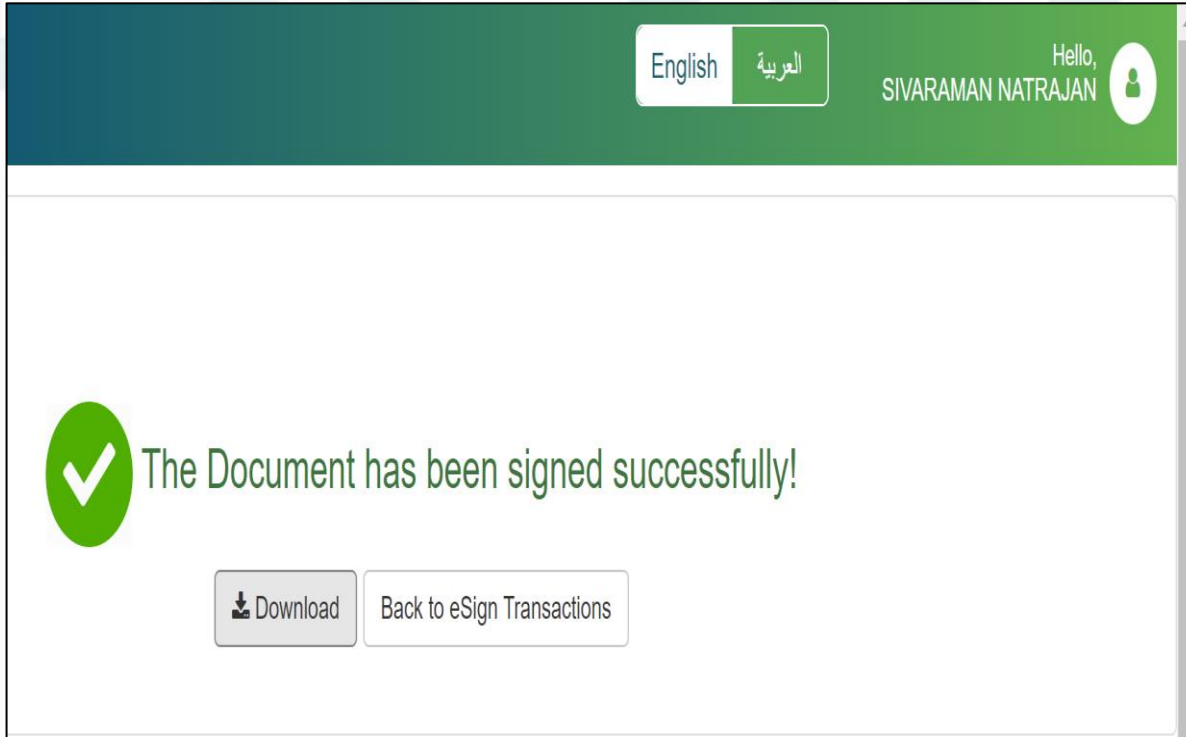
# Authentication with Nafath (Pro/ProPlus)

Signer's Authentication using a trusted source

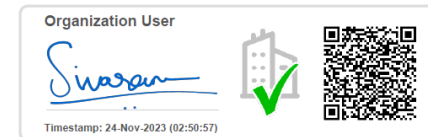


# Authentication with Nafath (Pro/ProPlus)

Signer's Authentication using a trusted source



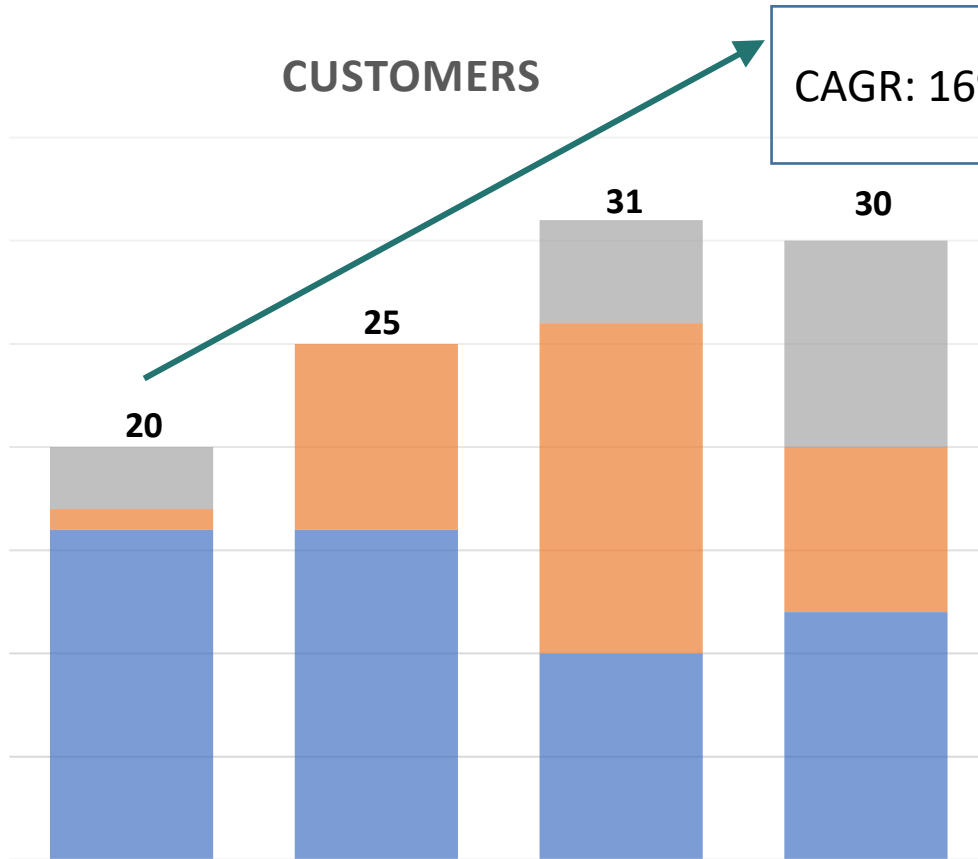
## Testing Nafath App for Authentication



# YoY Growth Statistics

## CUSTOMERS

CAGR: 16%

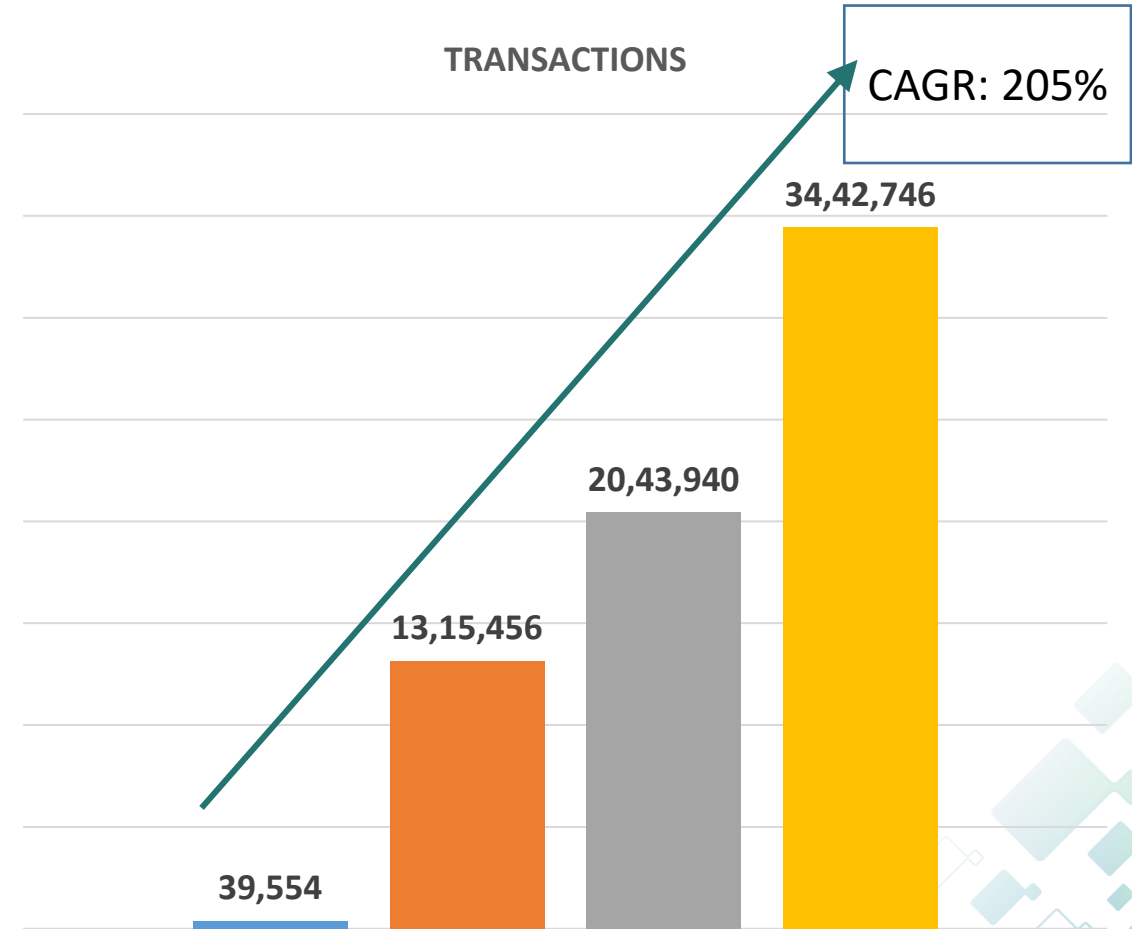


	2020	2021	2022	2023*
Other	3	0	5	10
Government	1	9	16	8
Finance	16	16	10	12

■ Finance ■ Government ■ Other

## TRANSACTIONS

CAGR: 205%



■ 2020 ■ 2021 ■ 2022 ■ 2023\*

# Few of our esteemed Customers...

## Banking Clients (10)

	 مصرف الراجحي Al Rajhi Bank	 البنك السعودي الفرنسي Banque Saudi Fransi	 بنك الرياض Riyad Bank	 البنك السعودي للاستثمار The Saudi Investment Bank
 بنك البلاد Bank Albilad		 بنك الخليج الدولي GIB	 الأول SAB	 D360

## Financial Companies (17)

 Abdul Latif Jameel FINANCE	 إمكان EMKON	 بلوم إنفست BLOMINVEST	 الجبر للتمويل aljabr finance	 إيجارة IJARAH للتتمويل، Finance	 TANMEYA CAPITAL	 شركة دار التمليك Dar Al Tamleek Co.
 QUARA FINANCE	 كاييتال SNB	 Saudi Fransi For Finance Leasing السعودي الفرنسي للتمويل والتأجير				
 NFH البيت الأهلي للتمويل NATIONAL FINANCE HOUSE	 تسفييم للتتمويل	 النائفات Nayifat	 التيسير TAYSEER	 اليسر AYUSR للتتمويل، Finance	 أملاك AMLAK العالمية International	 شركة أجل للخدمات التمويلية AJIL FINANCIAL SERVICES COMPANY

# Few of our esteemed Customers...

## Fintech Companies (23)

 <p>تمام tamam</p>	 <p>سلفة</p>	 <p>منافع Manafa</p>	 <p>صكوك Sukuk Capital</p>	 <p>فرص FORUS</p>
 <p>BAKfintech</p>	 <p>فينزي للتمويل FinZey Finance</p>	 <p>b BayanPay</p>	 <p>كردتلي creditly</p>	 <p>سيركليز Circlys</p>
 <p>مراةة مرنة</p>	 <p>تحميد tameed</p>	 <p>CREATIVE FUTURE مستقبل الإبداع FOR DIGITAL BROKERAGE للتوسعة الرقمية</p>	 <p>تمويل الأولى TAMWEEL ALOULA</p>	 <p>هم AZM SAUDI FINTECH</p>
 <p>Lendo</p>	 <p>وتاتف WTHAQ</p>	 <p>رقمية Raqamyah</p>	 <p>لوان</p>	 <p>RBBH</p>
 <p>HALA</p>	 <p>FIN-TACTICS</p>	 <p>ترميز المالية TARMEEZ CAPITAL</p>		

# Few of our esteemed Customers...

## Private Companies (11)

 <p>موبايلي Mobily</p>	 <p>ساعد SAED تصدَّ BE/AHEAD</p>	 <p>مجموعة مستشفيات الحمادي Al Hammadi Hospitals Group</p>	 <p>SADAFCO سدافكو</p>	 <p>pwc</p>	 <p>أبدال ABDAL للموارد البشرية HUMAN RESOURCES</p>
 <p>arco شركة أركو للاستقدام Arco Recruitment Co</p>	 <p>الموارد للقوى البشرية Al Mawarid manpower</p>	 <p>الجميح القابضة Al Jomaih Holding</p>	 <p>WHITE ESNAĐ</p>	 <p>DAR AL ARKAN دار الأركان</p>	

# Few of our esteemed Customers...

## Government / Semi-Government Agencies(38)

 <p>وزارة الاتصالات وتقنية المعلومات MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY</p>	 <p>وزارة الشؤون البلدية والقروية Ministry of Municipal &amp; Rural Affairs</p>	 <p>وزارة الثقافة Ministry of Culture</p>	 <p>وزارة الطاقة MINISTRY OF ENERGY</p>	 <p>وزارة النقل والخدمات اللوجستية Ministry of Transport and Logistic Services</p>
 <p>الشركة السعودية للكهرباء Saudi Electricity Company نعمل بإتقان من أجلكم</p>	 <p>ثقة THIGAH</p>	 <p>SAUDI EXIM بنك التصدير و الإستيراد السعودي</p>	 <p>صندوق التنمية الزراعية Agricultural Development Fund المملكة العربية السعودية</p>	 <p>صندوق التنمية السياحي Tourism Development Fund</p>
 <p>هيئة المساحة الجيولوجية السعودية SAUDI GEOLOGICAL SURVEY www.sgs.org.sa</p>	 <p>بنك التنمية الاجتماعية SOCIAL DEVELOPMENT BANK</p>	 <p>ROSHN</p>	 <p>KAPSARC مركز الملك عبدالله للدراسات والبحوث البترولية King Abdullah Petroleum Studies and Research Center</p>	 <p>SAR الشركة السعودية للخطوط الحديدية</p>
 <p>المؤسسة العامة لتحلية المياه المالحة Saline Water Conversion Corporation (SWCC)</p>	 <p>أمانة المنطقة الشرقية</p>	 <p>مكتبة الملك فهد الوطنية King Fahad National Library</p>	 <p>مكتبة عبدالعزيز العامة KING ABDULAZIZ PUBLIC LIBRARY</p>	 <p>جامعة حائل University of Ha'il</p>
 <p>شركة ريمات الرياض للتنمية Remat Al-Riyadh</p>	 <p>المركز الوطني للفعاليات National Events Center</p>	 <p>مركز تطوير بوابة الدرعية DIRIYAH GATE DEVELOPMENT AUTHORITY</p>	 <p>تقييم TAQEEM</p>	 <p>كفالة Kafalah برنامج ضمان التمويل للمشاريع الصغيرة والمتوسطة Small &amp; Medium Enterprises Loan Guarantee Program</p>

# Few of our esteemed Customers...

## Government / Semi-Government Agencies(38)

 <p>هيئة تقويم التعليم والتدريب Education &amp; Training Evaluation Commission</p>	 <p>TGA الهيئة العامة للنقل Transport General Authority</p>	 <p>الهيئة العامة للمنافسة General Authority for Competition</p>	 <p>APD هيئة رعاية الأشخاص ذو الإعاقة</p>	 <p>هيئة المحتوى المحلي والمشتريات الحكومية Local Content &amp; Government Procurement Authority</p>
 <p>هيئة تطوير منطقة عسير Aseer Development Authority</p>	 <p>الهيئة العامة للمعارض والمؤتمرات SAUDI CONVENTIONS &amp; EXHIBITIONS GENERAL AUTHORITY</p>	 <p>BOUTIQUE GROUP مجموعة بوتيك</p>	 <p>SFDA الهيئة العامة للأدوية والدواء Saudi Food &amp; Drug Authority</p>	 <p>سلة sela</p>
 <p>هيئة تطوير منطقة المدينة المنورة Al Madinah Region Development Authority</p>	 <p>المركز الوطني للأرصاد National Center for Meteorology المملكة العربية السعودية</p>	 <p>الهيئة الملكية لمحافظة العلا Royal Commission for AlUla</p>		



# نَفَعَل الهوية الرقمية

Thank You...

*Embrace*  
**DIGITAL IDENTITY**

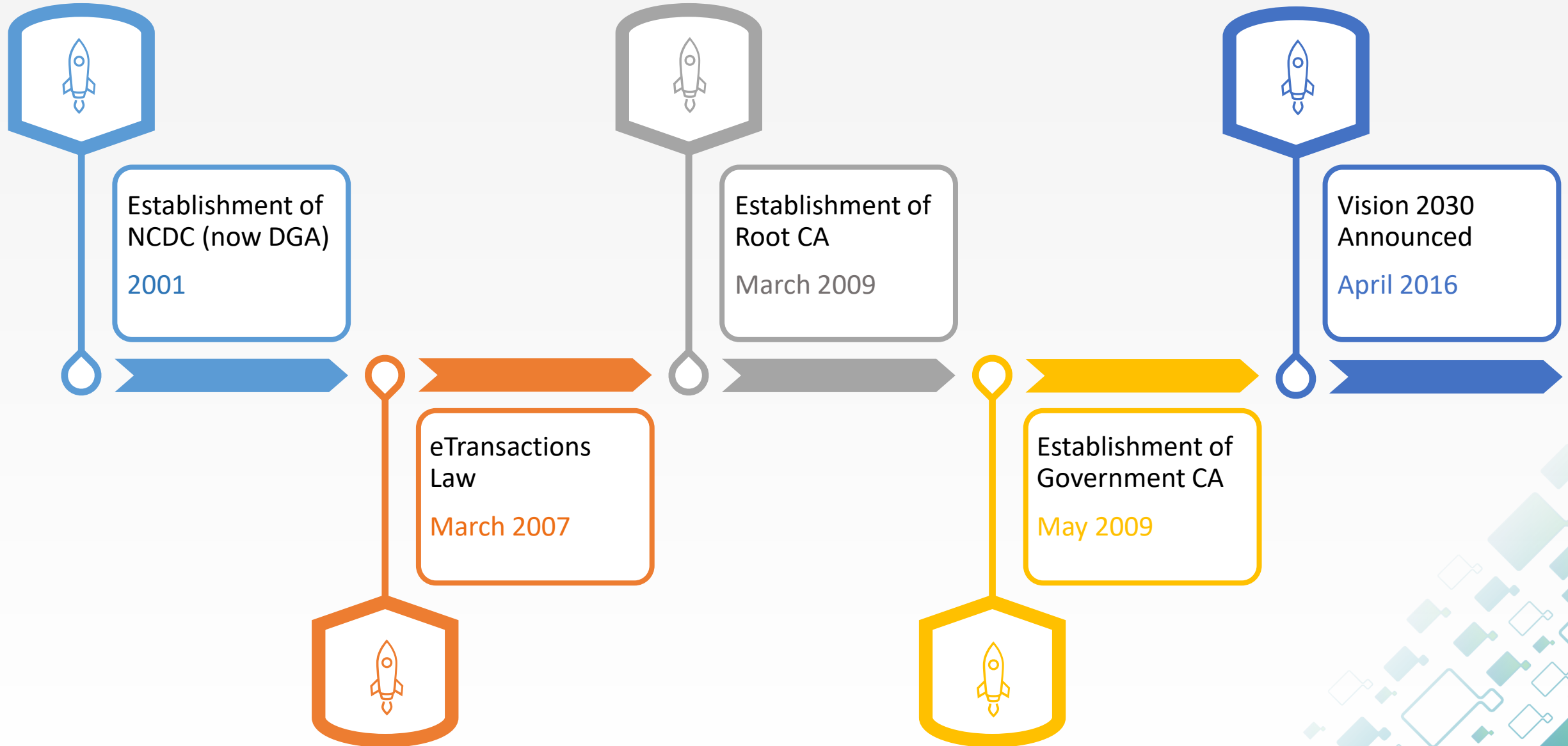


# Extra Slides

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# Timeline – Digital Transformation Journey in Saudi Arabia



## About emdha Trust Service Provider

### Client Focused

As a trust service provider, everything we do is valued by our clients



### Quality

We are proud to stand behind the quality of the work we deliver



### Excellence

We do the right thing.... right. We do our best time after time



## Our Values

### Empathy

We actively listen to others' needs. We live in the reality of others' points of view



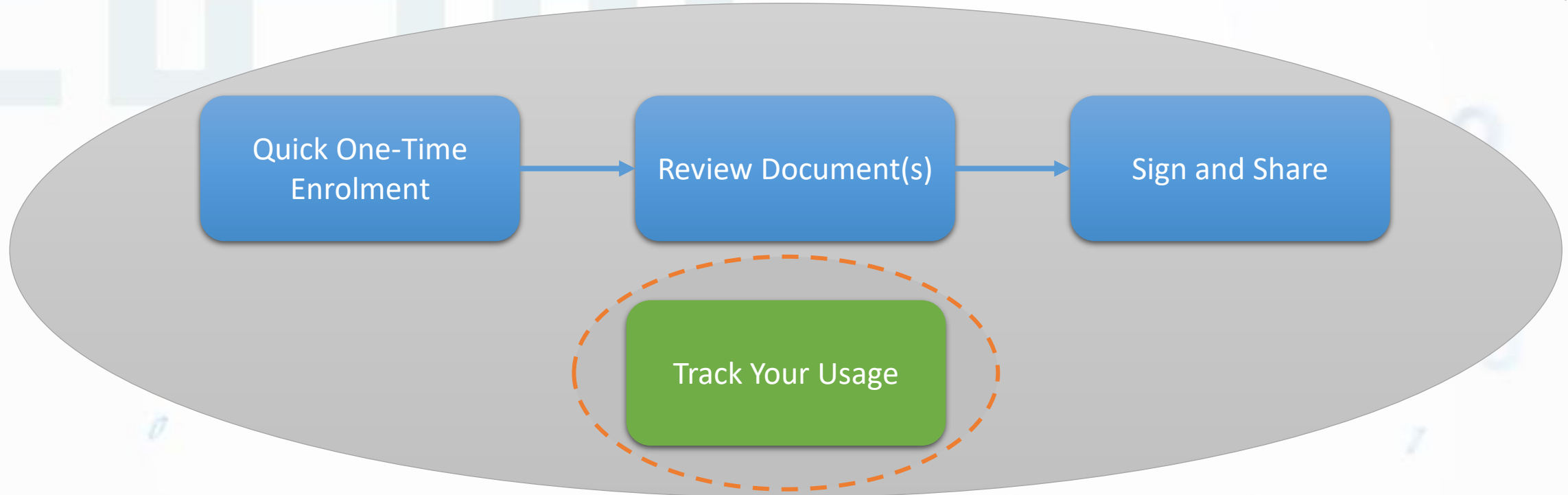
### Continuous Improvements

We are better today than yesterday. We learn something new every day



# Service Overview

Easy, Quick and User-Friendly Enrollment Process



## Types of Certificates

- Individual Certificate
- Organization User Certificate
- Authorized Signatory Certificate
- Organization Digital Stamp
- Lite Assurance Certificate
- Digital Signature Certificate

## Trusted, Secured and Easy Enrolment

- Bank / NIC-IAM KYC
- ID Verification through National KYC
- Other Trusted KYC Sources

## Offerings and Value Proposition

- API based integration
- Cloud based workflow solution
- On-premise workflow solution
- Seamless user experience

# TSP Service Types

## Lite

### Individual Signatory



Signed by: Saleh  
صالح يوسف Youssef  
Reason: EMDHA  
Sign Service  
Location: RIYADH  
Date: 2021-04-17  
12:03:42



### Bank/Other Trusted KYC



## ProPlus

### Signing with Organization Capacity

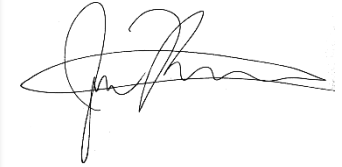
#### Authorized Signatory



#### Organization Role Signatory



### Stamp, QR-Code & Signature Appearance



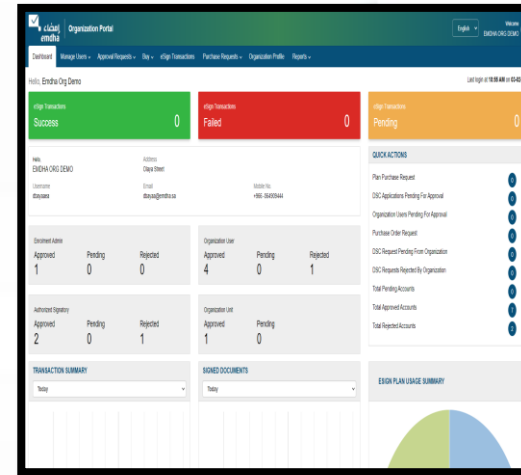
### emdha User Account Vault (UAV)



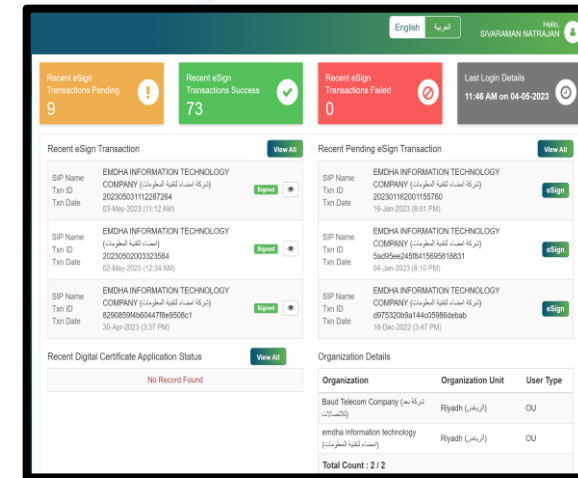
### Mobile App



### Organization Portal



### Subscriber Portal





### Request For Quotation (Received by Telephone Call)

Date 1-1-2022 Time 10:00AM

**Customer Information:**

Company Name XYZ

Caller Name Mohammad

Telephone 011-4663000 Fax - Mobile 011-4663000

E-mail \_\_\_\_\_

**Requirement:**

S. No	Description	Quantity
1	Digital Signature Solution	10,000

**Important Notes:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

	Name	Signature	Date
Prepared by	Saleh (BTC)	<i>Saleh Youssef</i>	1-1-2022
Approved by	Saleh (emdha)		1-1-2022



# Sample Digitally Signed Document

What You See Is What You Sign (WYSIWS) – Using emdha “UAV”

(ProPlus)



Certificate Viewer

This dialog allows you to view the details of a certificate and its entire issuance chain. The details correspond to the selected entry.

Show all certification paths found

- Saudi National Root CA
  - BTC Licensed CA
    - EMDHA eSign CA
      - ج فدانى صالح يوسف

Summary Details Revocation Trust Policies Legal Notice

Issued by: EMDHA eSign CA  
Baud Telecom Company

Valid from: 2022/05/17 18:37:43 +03'00'

Valid to: 2022/05/17 19:07:43 +03'00'

Intended usage: Digital Signature, Non-Repudiation, Document Signing, Acrobat Authentic Documents

Export..

Certificate Viewer

This dialog allows you to view the details of a certificate and its entire issuance chain. The details correspond to the selected entry.

Show all certification paths found

- Saudi National Root CA
  - BTC Licensed CA
    - EMDHA eSign CA
      - شركة بعد للاتصالات

Summary Details Revocation Trust Policies Legal Notice

Issued by: EMDHA eSign CA  
Baud Telecom Company

Valid from: 2022/05/25 12:48:20 +03'00'

Valid to: 2022/05/25 13:18:20 +03'00'

Intended usage: Digital Signature, Non-Repudiation, Document Signing, Acrobat Authentic Documents

Export..



## Request For Quotation

(Received by Telephone Call)

Date 1-1-2022 Time 10:00AM

### Customer Information:

Company Name XYZ

Caller Name Mohammad

Telephone 011-4663000 Fax - Mobile 011-4663000

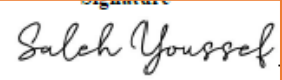
E-mail \_\_\_\_\_

### Requirement:

S.No	Description	Quantity
1	Digital Signature Solution	10,000

### Important Notes:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

	Name	Signature	Date
Prepared by	Saleh (BTC)		1-1-2022
Approved by	Saleh (emdha)		1-1-2022



# Sample Digitally Signed Document

What You See Is What You Sign (WYSIWS) - Using emdha "UAV" (ProPlus)



Signature Verification
+966 011 466 3000 | info@emdha.sa

**Signer Details**  
 The document was signed by **صالح فدائي صالح يوسف Saleh Fdai Saleh Yousef, SA**. The following are the details of the certificate used.

Signature Verified ✔

Version V3

Serial Number 803e6c94f3dfd7ef0df2059396ea9a30

Signature Algorithm SHA256withRSA

Issuer

CN=EMDHA eSign CA  
 ORGANISATION = Baud Telecom Company  
 COUNTRY = SA

Valid From 17 May 2022 18:37:43 +03:00

Valid To 17 May 2022 19:07:43 +03:00

Subject

CN=صالح فدائي صالح يوسف  
 SERIALNUMBER=7993c09992c6166f45fd087a45d7d5acdd5d8d29cd9556e94f1fcb536f3cc99  
 ORGANISATION UNIT = الرياض  
 ORGANISATION = امضاء لتقنية المعلومات  
 PSEUDONYM=11115  
 OID.2.5.4.97=1010627971  
 UNIQUE IDENTIFIER=0341003661313937383330666532346266306539376438396139313639356139...  
 PHONE=aa637cfe14974860144a9c4200e0ee4ee61d6a0fc1030e86ce01c19cc1ccc61  
 LOCALITY = Riyadh (Riyadh Principality)  
 STATE = Riyadh  
 COUNTRY = SA

Public Key Algorithm ECDSA (256)

Key Usage Digital Signature, Non-Repudiation

Thumb Print Algorithm SHA-1

Thumb Print b6 e8 26 98 74 81 11 d0 4c f5 7c 9f 87 41 77 99 63 78 6a e1

Subject Alternative Names [youssef@emdha.sa]

Signed Document URL: Please click here to download the Signed document.

The document ID for the signed document is: 58b305778cb65924912b8f585a031c1e600a9397a4812aeed66c0f3b09dce224

You can use this document ID to verify the authenticity of the signed document by comparing with the "Doc Id" present in the signature

For Example:

123456789abcdef123456789abcdef123456789ab

Document ID

